

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

|                             |   |                   |
|-----------------------------|---|-------------------|
| CLARENCE E. BOWLIN, JR.     | ) |                   |
|                             | ) |                   |
| COMPLAINANT                 | ) |                   |
|                             | ) |                   |
| v.                          | ) | CASE NO. 2001-065 |
|                             | ) |                   |
| LOUISVILLE GAS AND ELECTRIC | ) |                   |
| COMPANY                     | ) |                   |
|                             | ) |                   |
| DEFENDANT                   | ) |                   |

ORDER TO SATISFY OR ANSWER

Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on March 14, 2001, a copy of which is attached hereto.

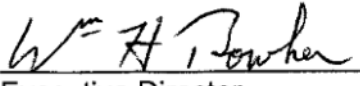
Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 28<sup>th</sup> day of March, 2001.

By the Commission

ATTEST:

Deputy   
Executive Director

RECEIVED

MAR 14 2001

PUBLIC SERVICE  
COMMISSION

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

CLARENCE E BOWLIN JR.  
(Your Full Name)

COMPLAINANT

VS.

LOUISVILLE GAS & ELECTRIC  
(Name of Utility)

DEFENDANT

2001-065

COMPLAINT

The complaint of CLARENCE E BOWLIN JR. respectfully shows:  
(Your Full Name)

(a) CLARENCE E BOWLIN JR.  
(Your Full Name)

6208 FEGENBUSH LANE  
(Your Address)

(b) LOUISVILLE GAS & ELECTRIC  
(Name of Utility)

220 WEST MAIN STREET  
(Address of Utility)

(c) That: LGE HAS RECEIVED 3 RAISES IN THE PAST  
(Describe here, attaching additional sheets if necessary,

FEW MONTHS, AND BECAUSE THE PUBLIC<sup>COMMISSION</sup> ALLOWS LGE TO  
the specific act, fully and clearly, or facts that are the reason

READ THE METER QUARTLY, THEY CHOSE TO READ OUR METER  
and basis for the complaint.)

AFTER THE HIGHEST RATE, AND USED OUR DOGS AS AN  
EXCUSE NOT TO READ THE METER, YET THEY READ IT IN  
FEB, AND THE DOGS WERE OFF THE CHAIN.

Continued on Next Page

(SEE BACK)

OUR METER WAS NOT READ FOR 3 MONTHS, AND THEY  
DID NOT EVEN ESTIMATE IT, LIKE THEY HAVE DONE IN  
YEARS PAST. LGE WAITED FOR THE HIGHEST RATE  
BEFORE THEY READ THE METER, COMING IN THE  
GATE WHERE THE DOGS WERE. LGE WAS VERY  
UNREASONABLE, WOULD NOT LISTEN TO FACTS. AFTER  
SEVERAL CALLS (12) THEY EVEN CAME UP WITH  
THE METER READER HAD LEFT A NOTE EVERY  
TIME THEY ATTEMPTED TO READ THE METER, TELLING  
ME HOW TO READ THE METER MYSELF AND CALL  
THEM BACK WITH THE INFORMATION. WHICH IS A  
100% LIE. THE METER WAS TO BE READ AGAIN  
ON MARCH 9, AND AGAIN NOTHING WAS PUT ON THE  
DOOR OR IN THE MAIL BOX. MATT RHODY TOLD ME THE  
METER READER SAID THIS, WHEN I REQUEST THEIR NAME  
& NUMBER. I COULDN'T GET IT.

Formal Complaint

CLARENCE E. BOWLIN JR. vs. LGE

Page 2 of 2

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Wherefore, complainant asks AN ADJUSTMENT IN OUR BILL  
(Specifically state the relief desired.)

FOR THE MONTH PRIOR TO THEIR LAST RAISE  
ALSO, AN EXPLANATION WHY THE METER READERS  
SAID THEY LEAVE A NOTE EACH TIME, BUT DON'T.

Dated at LOUISVILLE, Kentucky, this 12 day  
(Your City)

of MARCH, 192001  
(Month)

Clarence E. Bowlin Jr.  
(Your Signature)

\_\_\_\_\_  
(Name and address of attorney, if any)

Before the Public Service Commission

(Insert name of complainant)

Complainant

CLARENCE E BOWEN JR.

vs.

(Insert name of each defendant)

Defendant

No. \_\_\_\_\_

(To be inserted by  
the secretary)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at Louisville, Kentucky, this 12 day  
of MARCH, 192001.

Clarence E Bowen Jr.  
(Name of each complainant)

\_\_\_\_\_  
(Name and address of attorney,  
if any)